

HBH Beacon



Welcome

Despite these difficult and uncertain times, we wanted to reassure the families of our residents that we're still taking excellent care of your loved ones. We'd like to acknowledge the unwavering commitment, caring and calm of our amazing staff.

The lockdown does mean we've found new ways to do things. We're sending you this update via email instead of post – and importantly, we're working to keep residents connected with their families and friends. We've purchased iPads and tablets and our staff are helping many of our residents make WhatsApps calls, while other residents are staying in touch through the 'old-fashioned' methods of phone calls and emails.

It's just one of the many ways we continue care for our residents, in every little way.



The power of a warm welcome

Jenny Moore is HBH Senior Living's social worker and she also has another equally important role: meeting with families when a parent needs aged care or when they're looking to move them from elsewhere.

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Feeling right at home: our smart new uniform

While HBH Senior Living became a fully accredited Eden Alternative facility last year (one of only two in Auckland), the Eden journey of learning and growth never stops.

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Gracedale Audit

Gracedale Care is the award-winning aged care facility in Mt Roskill that's managed by HBH Senior Living. Recently, Gracedale was audited by the Ministry of Health and was awarded four years' certification.

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Caring for the Rainbow Community

Many of HBH Senior Living's staff recently undertook another round of Silver Rainbow Training, the second year that we've done this.

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Meet Adrienne Allen, our Clinical Quality Coordinator

Adrienne worked as a Comprehensive Registered Nurse for twenty-six years before joining HBH Senior Living, after completing a Post Graduate Diploma in Health Science.

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Meet Yvonne Fisk, our new Chaplain

Yvonne was ordained as a minister in the (Wesleyan) and Methodist church in 2005. Before that, she had already been involved in the church as a lay preacher and volunteer for many years.

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For reflection

Scripture Joshua 1:6 Be strong and courageous.

Lord as I come to this place
As I meet people face to face
Guide me, lead me, to serve you.
Let my heart be true,
To be a Blessing each day
My hands, my feet, in whatever way,
You choose to use me,
However I'm called to be.
Let me serve you by serving those here.

